



Volunteering and BT

Helen Simpson, Director, Volunteering BT Group

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Bringing it all together



97,355 employees in 65 countries



Providing networked IT, telecommunications services and higher-value broadband and internet products and services

£21.859m revenue

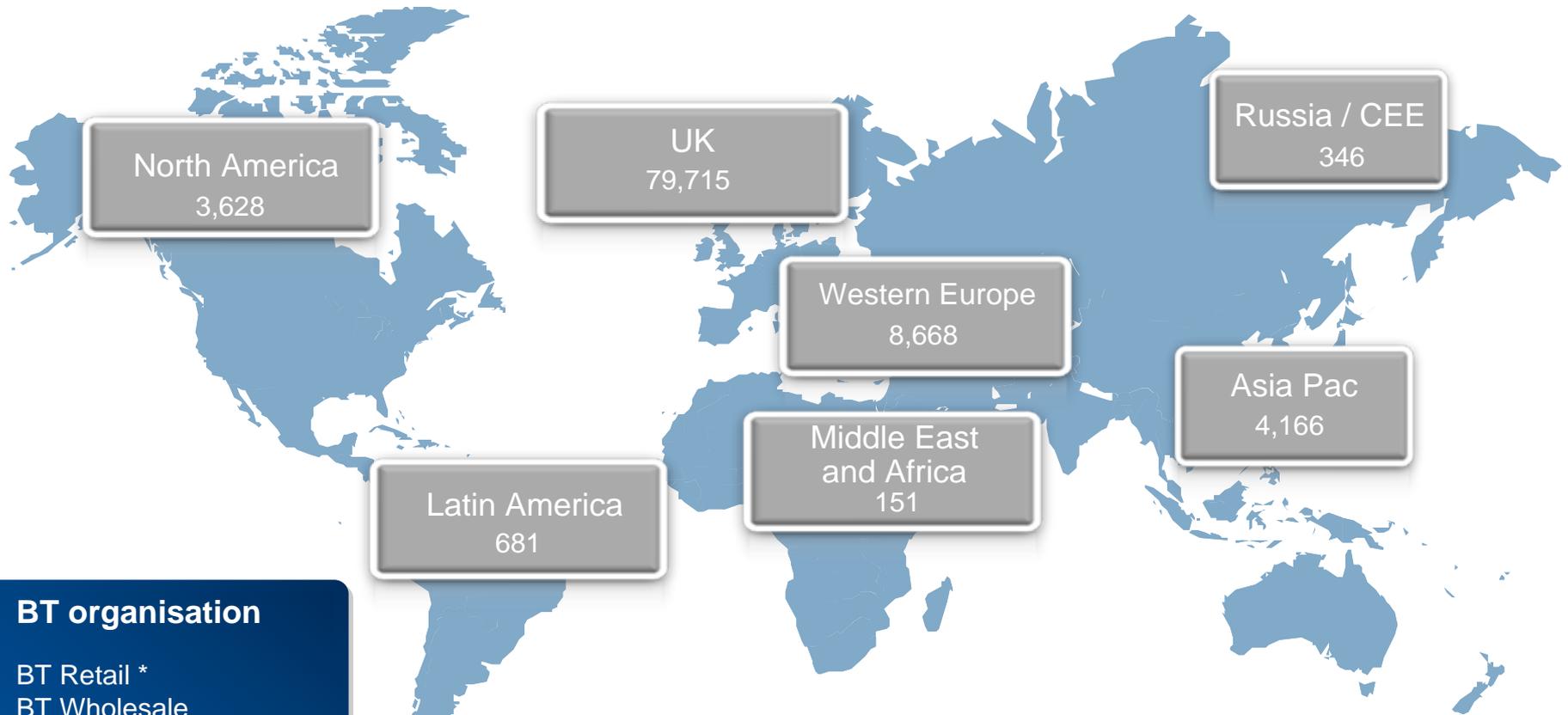
£2,700m capital expenditure

£1,007m profit

World leading supplier of communications solutions and services



A global workforce



BT organisation

BT Retail *
BT Wholesale
BT Global Services *
BT Operate *
BT Innovate & Design *
Openreach

* Global operations

Based in 65 countries
Providing service in 170 countries
2009/10 gave more than 28,000 days of
work time volunteering

Volunteering in BT

BT has committed to:

- **enable BT employees to participate in a volunteering activity of their choice**
- **provide all employees with 3 days within work time to volunteer**
- **unlock individual's talents by focusing upon skills based volunteering**
- **provide BT led volunteering activities for those who need guidance**
- **to ensure volunteering remains completely voluntary**

Definition and Scope

"Volunteering is about ensuring the sustainable ability to help our communities - whether it is mentoring young children, being a governor or a magistrate, or working with under-privileged or disabled children or adults.

Experience shows that volunteers get tremendous personal satisfaction and, in many cases, are able to build their own skills in terms of communication, teamwork, and recognising the realities of the world. And for BT that means better-rounded people."

Sir Mike Rake, BT Chairman

Volunteering Benefits

Individuals

- Development opportunities – new skills, new networks.
- Making a difference where they want to;
- Changing the way they feel about themselves and BT.

Charities / community groups

- Acquisition of skills / experienced staff;
- Access to people that want to / can make a real difference;
- Improved understanding of business / business issues.

BT

- Helps engagement and retention of staff;
- Improves motivation and team working;
- Lets employees develop new skills / use existing skills in new environments;

Some BT Volunteering Programmes

Scale and structure

- Trustees programme
- Talent eg BT Troubleshooter
- Growing into Work
- IT Ambassadors
- Mentoring Programmes
- Team activities
- Secondments
- Joint communications approach

Thank you



Bringing it all together